# SUMMARY OF COVERAGE



# Care Plus Medigap MODELS A, B, C and D



Summary of Coverage

CARE *PLUS* MEDIGAP (Models A, B, C, and D)

## WELCOME TO TRIPLE-S SALUD, INC.

#### Our priority is to serve you at every stage in your life

For over 60 years, we have offered top-quality health care services for thousands of Puerto Ricans. Our priority is to serve you at every stage in your life, and we constantly work to develop initiatives that help us live up to our promise.

Triple-S Salud, Inc. (hereinafter referred to as Triple-S Salud) provides a wide range of comprehensive health care services to look after your TOTAL WELLBEING and help improve your quality of life. We also provide after-hours services at our Service Centers, including our locations in Plaza Las Américas and Plaza Carolina. Besides, we provide services 24/7 through Telexpreso and our website, <u>www.ssspr.com</u>.

This summary of coverage for the Care *Plus* Medigap Policy Model (A, B, C, and D) will help you get to know the benefits provided by Triple-S Salud under the A, B, C, and D Models of Medicare supplemental coverage.

We encourage you to read this summary carefully and keep it at hand for future reference.

We hope you will continue being part of our family, where we care for what is most important for you and your loved ones: your health.

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Justice Thurman President

#### Triple-S Salud, Inc. San Juan, Puerto Rico Independent licensee of *BlueCross and BlueShield Association*

**Benefits Chart for Medicare Supplement Plans** – This chart shows the benefits included in each one of the standardized Medicare supplement plans. Some plans may not be available in your state. Only those applicants who have become eligible for Medicare for the first time before 2020 may purchase the C, F, and high-deductible F plans.

Plans available to anyone eligible for Medicare						Only for those eligible for Medicare before 2020				
Benefits	Α	В	D	G1	K	L	М	N	С	$F^1$
Hospital coverage and coinsurance of Medicare Part A (covered for 365 additional days after the Medicare benefits end)	V	V	V	V	V	V	V	V	$\checkmark$	V
Medicare Part B coinsurances and copayments		$\checkmark$		$\checkmark$	50%	75%		√ Copayment applies³	$\checkmark$	$\checkmark$
Blood (first 3 pints)		$\checkmark$		$\checkmark$	50%	75%	$\checkmark$	$\checkmark$	$\checkmark$	
Part A: Coinsurances and copayments for Hospice Care	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	50%	75%		$\checkmark$	$\checkmark$	
Coinsurance for Skilled Nursing Facility			$\checkmark$	$\checkmark$	50%	75%	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Medicare Part A Deductible		$\checkmark$	$\checkmark$	$\checkmark$	50%	75%		$\checkmark$	$\checkmark$	$\checkmark$
Medicare Part B Deductible									$\checkmark$	$\checkmark$
Medicare Part B excess charge				$\checkmark$						$\checkmark$
Foreign travel emergency (up to plan			$\checkmark$	$\checkmark$			$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$

NOTE: The  $\sqrt{\text{mark means the benefit is 100\% covered.}}$ 

Plans available to anyone eligible for Medicare						eligik Med	or those ble for licare e 2020			
Benefits	Α	В	D	G1	K	L	М	N	С	$F^1$
limits)										
Maximum Out-of- Pocket for 2024 <sup>2</sup>					\$7,060 <sup>2</sup>	\$3,530 <sup>2</sup>				

## NOTE: Triple-S Salud will only offer Models A, B, C, and D

<sup>1</sup> The F and G Plans also have a high deductible option, which requires that a deductible of \$2,800 be paid before the plan starts paying. Once the deductible is reached, the plan will cover services at 100% for the remaining calendar year. The High Deductible Plan G does not cover the deductible of Medicare Part B. However, the F and G plans tally your Medicare Part B deductible payments and will roll them over when the plan deductible is reached.

<sup>2</sup> The K and L plans pay 100% of covered services for the remaining calendar year after you reach the annual maximum out-of-pocket limit.

<sup>3</sup> Plan N pays 100% of the Part B coinsurance, except for copayments of up to \$20 for some office visits and up to a \$50 copayment for emergency room visits that don't result in inpatient admission.

#### **INFORMATION ABOUT THE PREMIUMS**

Triple-S Salud may only increase your premium if we increase the premium for all similar policies in Puerto Rico.

Rates	Plan A	Plan B	Plan C	Plan D
Regular Rate	\$129.15	\$157.40	\$180.95	\$161.40
Discounted Rate (1 <sup>st</sup> year)	\$83.95	\$102.30	\$117.60	\$104.90
Discounted Rate (2 <sup>nd</sup> year)	\$106.55	\$129.85	\$149.30	\$133.15
Discounted Rate (3 <sup>rd</sup> year)	\$117.85	\$143.65	\$165.15	\$147.30

## READ YOUR POLICY CAREFULLY

This is only a summary describing the most important features in your policy. The policy is your insurance contract. You must personally read your policy to ensure you understand all the rights and responsibilities shared by you and your insurance company.

## **RIGHT TO RETURN THE POLICY**

If you are not satisfied with your policy, you may return it to PO Box 363628, San Juan, P.R. 00936- 3628. If you return the policy within 30 days after receiving it, we will treat it as if it had never been issued and refund all your payments.

## **REPLACING A POLICY**

If you are replacing another health insurance policy, DO NOT cancel it until you receive your new policy and are sure you wish to keep it.

#### NOTICE

This policy may not cover all your medical expenses. Neither Triple-S Salud nor its agents, authorized representatives, producers, or other representatives are related to Medicare. This Summary of Coverage does not offer all the details of the Medicare coverage. Please contact the Social Security offices or read the Medicare Manual for more information.

#### COMPLETE ANSWERS ARE VERY IMPORTANT

When you fill out the application for the new policy, make sure you provide true and complete answers about your health and medical history. The company may cancel your policy and refuse to pay any claims if you omit or falsify important medical information. Carefully review your application before signing it. Make sure all the information has been listed correctly.

# Plan – A

MEDICARE (PART A) – HO	SPITAL SERVICE	S – PER BENEF	IT PERIOD
SERVICES	MEDICARE PAYS	MODEL-A PAYS	YOU PAY
HOSPITALIZATION*			
Semi-private room, food, general nursing services and supplies, and miscellaneous items			
First 60 days	All minus \$1,632 All minus \$408 per	\$0	\$1,632 (Part A deductible)
Days 61 to 90 Days 91 and after:	day	\$408 per day	\$0
<ul> <li>While the 60 lifetime reserve</li> <li>days are being used</li> <li>After the lifetime reserve days are</li> </ul>	All minus \$816 per day	\$816 per day	\$0
used:		100% of eligible Medicare	<b>0</b> 044
-365 additional days -Beyond the 365 days	\$0 \$0	expenses \$0	\$0** All expenses
CARE AT SKILLED NURSING FACILITIES* You must meet Medicare's requirements, including having been admitted and hospitalized for at least 3 days at a Medicare- approved facility within 30 days after being released from the hospital.			
Days 1 to 20	All approved amounts All minus \$204 per	\$0	\$0 Up to \$204 per
Days 21 to 100 Days 101 and after	day \$0	\$0 \$0	day All expenses
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD					
SERVICES	MEDICARE PAYS	MODEL-A PAYS	YOU PAY		
HOSPICE CARE					
Available if your physician certifies you have a terminal condition and	All copayments and coinsurances, except for very low coinsurance for outpatient drugs and inpatient	Medicare copayment or			
you opt to receive these services	respite care	coinsurance	\$0		

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR					
SERVICES	MEDICARE PAYS	MODEL-A PAYS	YOU PAY		
MEDICAL EXPENSES – IN OR OUTSIDE THE HOSPITAL, AND OUTPATIENT HOSPITAL TREATMENTS, such as doctor services, medical and surgical supplies and services for outpatients and inpatients, physical and speech therapy, diagnostic tests, and durable medical equipment.					
First \$240 of Medicare-Approved Amounts*** Remainder of Medicare-Approved Amounts	\$0 Usually 80%	\$0 Usually 20%	\$240 (Part B deductible) \$0		
Part B Excess Charges (in excess of Medicare-approved amounts)	\$0	\$0	All expenses		

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR					
SERVICES	MEDICARE PAYS	MODEL-A PAYS	YOU PAY		
BLOOD					
First 3 pints	\$0	All expenses	\$0		
Next \$240 of Medicare-Approved Amounts***	\$0	\$0	\$240 (Part B deductible)		
Remainder of Medicare-Approved Amounts	80%	20%	\$0		
CLINICAL LABORATORY SERVICES – BLOOD TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0		

MEDICARE PART A AND PART B					
SERVICES	MEDICARE PAYS	MODEL-A PAYS	YOU PAY		
HOME HEALTH CARE SERVICES APPROVED BY MEDICARE					
Medically necessary services for skilled care and medical supplies Durable medical equipment:	100%	\$0	\$0		
First \$240 of Medicare-Approved Amounts*** Remainder of Medicare-Approved	\$0	\$0	\$240 (Part B deductible)		
Amounts	80%	20%	\$0		

# Plan – B

MEDICARE (PART A) – HO	SPITAL SERVICE	S – PER BENEF	IT PERIOD
SERVICES	MEDICARE PAYS	MODEL-B PAYS	YOU PAY
HOSPITALIZATION*			
Semi-private room, food, general nursing services and supplies, and miscellaneous items			
First 60 days	All minus \$1,632	\$1,632 (Part A deductible)	\$0
Days 61 to 90	All minus \$408 per day	\$408 per day	\$0
Days 91 and after:	day		ΨΟ
<ul> <li>While the 60 lifetime reserve days are being used</li> <li>After the lifetime reserve days are used</li> </ul>	All minus \$816 per day	\$816 per day	\$0
used:		100% of eligible Medicare	
-365 additional days	\$0	expenses	\$0**
-Beyond the 365 days	\$0	\$0	All expenses
CARE AT SKILLED NURSING FACILITIES* You must meet Medicare's requirements, including having been admitted and hospitalized for at least 3 days at a Medicare- approved facility within 30 days after being released from the hospital.	All approved		
Days 1 to 20	amounts All minus \$204 per	\$0	\$0 Up to \$204 per
Days 21 to 100	day	\$0	day
Days 101 and after	\$0	\$0	All expenses
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD					
SERVICES	MEDICARE PAYS	MODEL-B PAYS	YOU PAY		
HOSPICE CARE Available if your physician certifies you have a terminal condition and you opt to receive these services	All copayments and coinsurances, except for very low coinsurance for outpatient drugs and inpatient respite care	Medicare copayment or coinsurance	\$0		

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR					
SERVICES	MEDICARE PAYS	MODEL-B PAYS	YOU PAY		
MEDICAL EXPENSES – IN OR OUTSIDE THE HOSPITAL, AND OUTPATIENT HOSPITAL TREATMENTS, such as doctor services, medical and surgical supplies and services for outpatients and inpatients, physical and speech therapy, diagnostic tests, and durable medical equipment.					
First \$240 of Medicare-Approved Amounts***	\$0	\$0	\$240 (Part B deductible)		
Remainder of Medicare-Approved Amounts	Usually 80%	Usually 20%	\$0		
Part B Excess Charges (in excess of Medicare-approved amounts)	\$0	\$0	All expenses		

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR						
SERVICES	MEDICARE PAYS	MODEL-B PAYS	YOU PAY			
BLOOD						
First 3 pints	\$0	All expenses	\$0			
Next \$240 of Medicare-Approved Amounts***	\$0	\$0	\$240 (Part B deductible)			
Remainder of Medicare-Approved Amounts	80%	20%	\$0			
CLINICAL LABORATORY SERVICES – BLOOD TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0			

MEDICARE PART A AND PART B			
SERVICES	MEDICARE PAYS	MODEL-B PAYS	YOU PAY
HOME HEALTH CARE SERVICES APPROVED BY MEDICARE			
Medically necessary services for skilled care and medical supplies Durable medical equipment:	100%	\$0	\$0
First \$240 of Medicare-Approved Amounts***	\$0	\$0	\$240 (Part B deductible)
Remainder of Medicare-Approved Amounts	80%	20%	\$0

# Plan – C

(Members eligible for Medicare before 2020)

MEDICARE (PART A) – HO	SPITAL SERVICE	S – PER BENEF	IT PERIOD
SERVICES	MEDICARE PAYS	MODEL-C PAYS	YOU PAY
HOSPITALIZATION*			
Semi-private room, food, general nursing services and supplies, and miscellaneous items			
First 60 days	All minus \$1,632	\$1,632 (Part A deductible)	\$0
Days 61 to 90	All minus \$408 per	¢109 por dov	¢o
Days 91 and after:	day	\$408 per day	\$0
<ul> <li>While the 60 lifetime reserve days are being used</li> <li>After the lifetime reserve days are</li> </ul>	All minus \$816 per day	\$816 per day	\$0
used:		100% of eligible	
-365 additional days	\$0	Medicare expenses	\$0**
-Beyond the 365 days	\$0	\$0	All expenses
CARE AT SKILLED NURSING FACILITIES* You must meet Medicare's requirements, including having been admitted and hospitalized for at least 3 days at a Medicare- approved facility within 30 days after being released from the hospital.			
Days 1 to 20	All approved amounts	\$0	\$0
Days 21 to 100	All minus \$204 per day	Up to \$204 per day	\$0
Days 101 and after	\$0	\$0	All expenses
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0

MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD			
SERVICES	MEDICARE PAYS	MODEL-C PAYS	YOU PAY
<b>HOSPICE CARE</b> Available if your physician certifies you have a terminal condition and you opt to receive these services	All copayments and coinsurances, except for very low coinsurance for outpatient drugs and inpatient respite care	Medicare copayment or coinsurance	\$0

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR			
SERVICES	MEDICARE PAYS	MODEL-C PAYS	YOU PAY
MEDICAL EXPENSES – IN OR OUTSIDE THE HOSPITAL, AND OUTPATIENT HOSPITAL TREATMENTS, such as doctor services, medical and surgical supplies and services for outpatients and inpatients, physical and speech therapy, diagnostic tests, and durable medical equipment.			
First \$240 of Medicare-Approved Amounts***	\$0	\$240 (Part B deductible)	\$0
Remainder of Medicare-Approved Amounts	Usually 80%	Usually 20%	\$0
Part B Excess Charges (in excess of Medicare-approved amounts) <b>BLOOD</b>	\$0	\$0	All expenses
First 3 pints	\$0	All expenses	\$0
Next \$240 of Medicare-Approved Amounts***	\$0	\$240 (Part B deductible)	\$0

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR			
SERVICES	MEDICARE PAYS	MODEL-C PAYS	YOU PAY
BLOOD			
Remainder of Medicare-Approved Amounts	80%	20%	\$0
CLINICAL LABORATORY SERVICES – BLOOD TESTS FOR			
DIAGNOSTIC SERVICES	100%	\$0	\$0

MEDICARE PART A AND PART B			
SERVICES	MEDICARE PAYS	MODEL-C PAYS	YOU PAY
HOME HEALTH CARE SERVICES APPROVED BY MEDICARE			
Medically necessary services for skilled care and medical supplies Durable medical equipment:	100%	\$0	\$0
First \$240 of Medicare-Approved Amounts*** Remainder of Medicare-Approved	\$0	\$240 (Part B deductible)	\$0
Amounts	80%	20%	\$0

OTHER BENEFITS - NOT COVERED BY MEDICARE			
SERVICES	MEDICARE PAYS	MODEL-C PAYS	YOU PAY
FOREIGN TRAVEL - NOT COVERED BY MEDICARE			
Medically necessary emergency services beginning within the first 60 days of each trip outside the United States.			
First \$250 of every calendar year	\$0	\$0	\$250 20% and amounts over
Remainder of Charges	\$0	80% up to a maximum lifetime benefit of \$50,000	the lifetime maximum of \$50,000

# Plan – D

(Member eligible for Medicare beginning in 2020)

MEDICARE (PART A) – HOS	PITAL SERVICES	– PER BENEFIT P	PERIOD
SERVICES	MEDICARE PAYS	MODEL-D PAYS	YOU PAY
HOSPITALIZATION*			
Semi-private room, food, general nursing services and supplies, and miscellaneous items			
First 60 days	All minus \$1,632	\$1,632 (Part A deductible)	\$0
Days 61 to 90	All minus \$408 per day	\$408 per day	\$0
Days 91 and after:	uay	φ400 per day	ΦΟ
- While the 60 lifetime reserve days are being used -After the lifetime reserve days are	All minus \$816 per day	\$816 per day	\$0
used: -365 additional days -Beyond the 365 days	\$0 \$0	100% of eligible Medicare expenses \$0	\$0** All expenses
CARE AT SKILLED NURSING FACILITIES* You must meet Medicare's requirements, including having been admitted and hospitalized for at least 3 days at a Medicare-approved facility within 30 days after being released from the hospital.			
Days 1 to 20 Days 21 to 100	All approved amounts All minus \$204 per day	\$0 \$0	\$0 Up to \$204 per day
Days 101 and after	\$0	\$0	All expenses
BLOOD			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0

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MEDICARE (PART A) – HOSPITAL SERVICES – PER BENEFIT PERIOD			
SERVICES	MEDICARE PAYS	MODEL-D PAYS	YOU PAY
<b>HOSPICE CARE</b> Available if your physician certifies you have a terminal condition and you opt to receive these services	All copayments and coinsurances, except for very low coinsurance for outpatient drugs and inpatient respite care	Medicare copayment or coinsurance	\$0

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR			
SERVICES	MEDICARE PAYS	MODEL-D PAYS	YOU PAY
MEDICAL EXPENSES – IN OR OUTSIDE THE HOSPITAL, AND OUTPATIENT HOSPITAL TREATMENTS, such as doctor services, medical and surgical supplies and services for outpatients and inpatients, physical and speech therapy, diagnostic tests, and durable medical			
equipment. First \$240 of Medicare-Approved Amounts***	\$0	\$0	\$240 (Part B deductible)
Remainder of Medicare-Approved Amounts Part B Excess Charges (in excess of	Usually 80%	Usually 20%	\$0
Medicare-approved amounts)	\$0	\$0	All expenses
BLOOD			
First 3 pints	\$0	All expenses	\$0
Next \$240 of Medicare-Approved Amounts***	\$0	\$0	\$240 (Part B deductible)
Remainder of Medicare-Approved Amounts	80%	20%	\$0

MEDICARE (PART B) – MEDICAL SERVICES – PER CALENDAR YEAR				
SERVICES MEDICARE MODEL-D PAYS PAYS YOU PAY				
CLINICAL LABORATORY SERVICES – BLOOD TESTS FOR DIAGNOSTIC SERVICES	100%	\$0	\$0	

MEDICARE PART A AND PART B			
SERVICES	MEDICARE PAYS	MODEL-D PAYS	YOU PAY
HOME HEALTH CARE SERVICES APPROVED BY MEDICARE Medically necessary services for skilled	1000/		<b>*</b> 0
care and medical supplies Durable medical equipment: First \$240 of Medicare-Approved	100%	\$0	\$0 \$240 (Part B
Amounts*** Remainder of Medicare-Approved	\$0	\$0	deductible)
Amounts	80%	20%	\$0

OTHER BENEFITS - NOT COVERED BY MEDICARE			
SERVICES	MEDICARE PAYS	MODEL-D PAYS	YOU PAY
FOREIGN TRAVEL - NOT COVERED BY MEDICARE Medically necessary emergency services beginning within the first 60 days of each trip outside the United States. First \$250 of every calendar year	\$0	\$0	\$250
Remainder of Charges	\$0	80% up to a maximum lifetime benefit of \$50,000	20% and amounts over the lifetime maximum of \$50,000

Triple-S Salud, Inc. cumple con las leyes federales aplicables de derechos civiles y no discrimina en base a raza, color, origen de nacionalidad, edad, discapacidad, o sexo. Triple-S Salud, Inc. complies with applicable federal civil rights laws and does not discriminate because of race, color, national origin, age, disability, or sex. ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 787-774-6060, (TTY/TDD), 787-792-1370 or 1-866-215-1919. Free of charge 1-800-981-3241. If you are a federal employee or retiree call 787-774-6081, Toll Free 1-800-716-6081; (TTY / TDD) 787-792-1370; Toll-Free 1-866-215-1999 ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística llame al 787-774-6060, Libre de costo 1-800-981-3241. (TTY/TDD) al 787-792-1370 o 1-866-215-1919.